

In the Claims

Please cancel claims 13, and 22 without prejudice.

Please amend claims 1, 15 and 24 as follows:

A3

SCB  
C1

1. (Amended) An interactive voice response system, comprising:

a plurality of general-purpose blocks, each general-purpose block being coupled to at least one other general-purpose block, wherein each general-purpose block plays a prompt and is configurable to send a first signal after playing the prompt or send a second signal according to received input after playing the prompt; and

a plurality of transfer blocks, each transfer block being coupled to a general-purpose block to receive one of the first or second signals and is configurable to transfer a call to a specified telephone number.

A4

SCB  
C1

15. (Amended) A method of generating an interactive voice response application, comprising:

providing a plurality of general-purpose blocks, each general-purpose block being preconfigured to send signals to at least one other general-purpose block;

selecting a general-purpose block;

specifying a prompt that the selected general-purpose block will play;

AY  
Connect,  
specifying whether the selected general-purpose block will send a first signal after playing the prompt or send a second signal according to received input after playing the prompt;

SCUB  
CL  
providing a plurality of transfer blocks, each transfer block being coupled to a general-purpose block to receive one of the first or second signals to transfer a call to a telephone number;

selecting a transfer block; and

specifying the telephone number for the selected transfer block.

AS  
24. (Amended) A method of modifying an interactive voice response system at run-time, comprising:

SCUB  
CL  
executing the interactive voice response system, the system including a plurality of general-purpose blocks and a plurality of transfer blocks that are configurable to transfer a call to a specified telephone number;

modifying a configuration of a selected general-purpose block; and

updating the configuration of the selected general-purpose block at run-time.